Q-SYS allowed us to customize a user experience that is geared toward them, support any web conferencing solution, and be platform-agnostic so we can adjust to any future requirements.

Drew Breland
Solutions Architect/Design Engineer of The ESB Group
Challenges

Finding a Repeatable, User-Friendly Solution

ACCS partnered with The ESB Group for design and installation, who quickly selected Q-SYS as their solution provider. “We knew we needed a repeatable design that was very user-friendly. The faculty are the main users of these rooms, and some are less technically savvy than others,” explains Drew Breland, Solutions Architect/Design Engineer of The ESB Group. “Q-SYS being software-centric allowed us to customize a user experience that is geared toward them, support any web conferencing solution they might bring to the table, and be platform-agnostic so we can adjust to any future requirements.”
Solutions

Standardized Remote Collaboration Across Multiple Rooms

With seventy-four rooms, the team required a standardized approach. To support the classroom’s remote student collaboration capabilities, Q-SYS allows for a single, driverless USB connection to integrate Q-SYS audio and video into whichever web conferencing application faculty members favor, via the team’s chosen Core – a Q-SYS Core 110f integrated processor. This was the first step to creating a repeatable system for each classroom, which was continued with the choice of a ceiling-mounted PTZ-IP conference camera to achieve full visual room coverage. Accompanying the camera were a pair of Q-SYS Acoustic Coverage Series two-way loudspeakers as well as an MP-A Series multi-channel amplifier for promoting high-quality far-end audio.

Streamlined Network Switch Solution

Saving the time, cost, and frustration associated with troubleshooting untested network switches also remained a high priority. To address the challenge, they added in an NS Series Network Switch. This provides a pre-configured solution that supports Q-LAN, AES67 and Dante audio streams in addition to Q-LAN video streaming and distribution, simultaneously within the same VLAN.

As the room would be leveraged by a variety of individuals, each with their own level of technical literacy, Q-SYS Touch Screen Controllers, paired with a UCI Deployment license, allowed the team to create and deploy custom user control interfaces (UCI) and varying degrees of automation. This enabled faculty to start up their room, and once a meeting is launched, control the volume, content and cameras.

A Win for Education Opportunities

Overall, Q-SYS gave ACCS several advantages: easy troubleshooting, a single training investment in one software design tool rather than needing to learn several platforms, and utility that continues to develop over time via software upgrades. All of this results in ACCS being able to provide better education opportunities to those who would otherwise not be able to access high-quality resources. And that really is a win.